



## DISTINCTLY DUTCH

An Introduction to Dutch Customs and Etiquette





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### **WELCOME TO**



#### Dutch "Cuisine" Starterpack



core ingredient

\*deep fry everything into oblivion\*



\*add raisins unecessarily\*





complete spice rack

\*boil vegetables until soggy\*



\*mash food into unrecognizable state





holy water

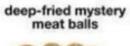
Calvé



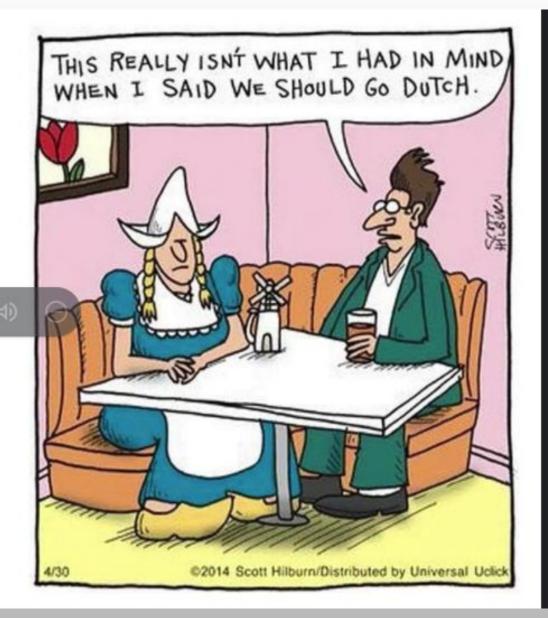












### **Dutch People**

### Nutritional Facts

Serving Size: 6 ft/183 cm\*

Amount per serving: highly concentrated\*\*

% Daily Value

Reliability 100%

Stubbornness 250%

Punctuality 110%

Directness 2,000%

Hagelslag 50%

Political correctness 1%

Dairy 90%

WARNING: May contain traces of stroopwafels. Do not consume if allergic to strong opinions!

<sup>\*\*</sup> consume in small doses. Consult your doctor if you feel insulted or offended in any way.



<sup>\*</sup> average Dutch male

### This is what makes the Dutch happy

























## **Dutch Mentality**

#### The Dutch are:

- Egalitarian
- Committed to compromise and consensus Polder Model, OR (Works Council)
- Practical, no nonsense
- Well organized (rules & regulations)
- Thrifty (Going Dutch)
- Value and respect privacy (Individual Society)
- Like to complain
- Fond of travel, languages, other cultures
- Blunt 'honest, straightforward'
- Like to make fun of themselves and each other
- Generous in donations for less fortunate
- Opinionated ('Dutch Uncle') 'yes, but'
- Hospitable (Gezellig!) in their own way
- Open Society: curtains not closed
- Business minded Be quick and factual
- Cooperation and trust is valued over performance
- Neighbor oriented: choose neighborhood before house

#### Golden Rules:

- 1) Tolerance
- 2) Moderation
- 3) Respect
- 4) Consider others

#### The Dutch don't like:

- Standing Out
- Flashiness
- Overconfidence
- Assertiveness
- Loudness
- Bragging
- Deviousness
- Sneakiness
- Antisocial behavior (by others;)

## Dutch Body Language

### The Dutch are very vocal but sometimes use hand gestures to make a point:

- Crossed arms: assertive, stubborn
- Arms in side: passive aggressive or just observing, partly active
- Finger pointing at forehead: you are crazy!
- Moving hand across face and close: something is wrong with you, or: this is too much
- Finger tapping temple: smart, intelligent
- Wagging index finger: warning, making a point
- Pointing index finger at you: stressing a point
- Both hands stretched out: take it easy, you
- Slowly lift index finger greeting (In countryside)
- Half hand open with thumb and index finger lifted: just a little bit
- Pulling down eyelid: you are in on my joking/ you know what I mean?
- Sharp up-nod of the head: what do you want?
- Moving index finger around ear: I'm on the phone
- Waving hand next to head: Lekker!





### **Distinctly Dutch:**



**Holy Grail** 



Eerst een bakkie doen



**FEBO** 



**Animal Ambulance volunteers** 



Sarah turns 50



**Gay Pride** 





APPEN MET MAR

Partij voor de Dieren

Happiest
Kids
in the World:
3 R's
Papa Day



## Social Etiquette

#### Birthdays:

- Always say Happy Birthday
- Greet each person by shaking hands, looking them in the eye, saying 'Gefeliciteerd' and your name, then find an empty chair in the circle
- Bring a small gift
- Birthday Boy/Girl will unwrap in full view and add to gifts on mantle piece
- Host(ess) will offer once, then help yourself to food and drink
- Leave after coffee is served
- Office: Birthday Boy or Girl brings cake; no presents expected

#### Birth:

- No Showers, No Gender Reveal, No presents
- Receive Announcement
- Make appointment in first 2 weeks (kraamzorg)
- Bring small gift
- Have Beschuit Met Muisjes



- 2 ceremonies: Town Hall, Church
- Followed by reception
- Dinner for family and friends
- Party
- Each guest is invited for either one, two or all events: read invitation carefully!

#### Death:

- Parents live alone; go to senior flat/serviced apartment, retirement home or nursing home
- Euthanasia is legal under strict regulations
- No lavish funerals or public display of mourning
- Church service or secular gathering: all welcome
- Condolence Reception with coffee and cake
- Subdued colors, not necessarily black
- Royal Family or National Mourning: Flag Half Raised on public buildings and private homes

## Do's and Don'ts

- Be yourself
- Be honest
- Be clear
- Make and keep appointments
- Be on time
- Respect privacy and family (dinner) time
- Be considerate
- Have humor
- Introduce yourself to your neighbors
- Invite them over for coffee or borrel
- Serve coffee to workmen
- Join social organizations/sports clubs
- Learn the language
- If in doubt: ask!
- Find a Mentor

- Skip lines
- Be boisterous
- Show off (position, wealth)
- Dress too casual in public
- Show annoyance
- Show up unannounced
- Bring lavish gifts
- Make extensive compliments
- Criticize, even constructively
- Cause commotion
- Overstay your welcome (remember the coffee ;)
- Force yourself on others
- Be prejudiced or antisocial
- Talk about money/salary, politics, sports or what you don't like about the Netherlands (even if they agree, they won't appreciate your meddling with/have an opinion on their/Dutch affairs);
- The weather and Praise are always safe!
- EVER FORGET A BIRTHDAY!

Want to read more? Check the ASH Library Libguide: https://libguides.ash.nl/c.php?g=620204&p=4905241

# Q&A



## BEDANKT!

DOEI

OR

HOUDOE!